

Amjad Shah

Master Education

With a relative educational background from Peshawar, Master's degree from Peshawar, having Experience as a Customer Service Representative seeking an employment position in a challenging and demanding environment and well-reputed organization to build skill and Services to improve the consumer experience



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Dubai, United Arab Emirates

15 January, 1997

EDUCATION

MA Islamiyat

University of Peshawar

08/2016 - 02/2018

Peshawar 2.8

BA English

University of Peshawar

08/2014 - 06/2016

Peshawar

WORK EXPERIENCE

Customer Service Representative

Aster Hospital Mankhool Bar Dubai

05/2024 - Present

Dubai, United Arab Emirates

One of the leading private hospitals in UAE. Its spacious interiors, modern facilities, and well-trained healthcare experts create a positive ambience that is conducive to healing.

Achievements/Tasks

- Keeping Records of Customer Interaction
- Checking Products or Service Availability
- Handling Customer Complaints

Contact : Admin Naveed Ul Haq - +971 4 440 0500

Cashier

Khyber Match Factory Pvt Ltd Pakistan

11/2018 - 02/2020

Peshawar Pakistan

One of the best locally manufacturing matches industries providing employment to local hundred of skilled and unskilled labors

Achievements/Tasks

- Answers customer questions and resolves customer service issues
- Uses a cash register to process sales by scanning items and totaling purchases
- Facilitates return transactions
- Handling cash and credit card transactions

Contact : Sales Manager Dawood Khan - (091) 5815306

SKILLS

Marketing Ms office Management

Conceptual Skills Team work

Time Management Teaching

Communication Decision Making

Presentation Quiz making

Exam Supervision Computing

LANGUAGES

ENGLISH
Professional Working
Proficiency

Urdu
Full Professional Proficiency

Pushto
Full Professional Proficiency

INTERESTS

Photography Reading Books Traveling

Hiking