

Ganesh Raja

Nationality: Indian **Date of birth:** 18/03/1983 **Gender:** Male **Phone number:** (+91) 6380634013

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Home: 15 Goubert nagar Govindasalai , 605011 Puducherry (India)

ABOUT ME

My objective is:

"I will grow and make the organization to grow"

Personal informations are : Father's Name : Mr. RAJA

Mother'S Name:Mrs. KALA

Nationality : Indian

Gender : Male

Married : Married

I have more than 5 years experiences working in both international and domestic places..

WORK EXPERIENCE

Cashier/ Cash Register for 3 years

Dunzo Logistics Pvt Ltd from 2021 to at present

City: Chennai | **Country:** India

Maintenance of receiving payments and issuing receipts, gift-wrapping packages and keeping track of all cash and credit transactions.

Customer service position and good knowledge of how cash registers operate.

Managing transactions with customers using cash registers Scanning goods and ensuring pricing is accurate

Collecting payments whether in cash or credit

Responsibilities Manage transactions with customers using cash registers Scan goods and ensure pricing is accurate

Collect payments whether in cash or credit Issue receipts, refunds, change or tickets Redeem stamps and coupons

Cross-sell products and introduce new ones Resolve customer complaints, guide them and provide relevant information

CASHIER / DEBTOR COLLECTION FOR 2 YEARS

SUN & STAR BANKING FINANCIAL Pvt Ltd from 2018 to 2021

City: Chennai | **Country:** India

Greet customers when entering or leaving the store Maintain clean and tidy checkout areas Track transactions on balance sheets and report any discrepancies Handle merchandise returns and exchanges Skills Retail Cashier role in sales Have PC knowledge Familiarity with electronic equipment, like cash register and POS Good math skills Strong communication and time management skills Customer satisfaction-oriented High school & degree I have many vital duties in retail-based establishments. To responsible for processing and receiving payments and issuing receipts to customers as they leave with their purchases. To handle additional items necessary, such as coupons, while providing an excellent customer service experience. My duties and responsibilities will vary based on the store but typically include greeting customers and checking out shoppers when they are ready to purchase items. To answer questions about products for potential buyers, suggest options for items the shopper has selected, and address customer concerns when they return an item. To attentive to detail, customer-focused, and knowledgeable about the products available in the store. They also have to maintain composure in the face of angry, frustrated, or flustered customers. To cooperates with other employees to ensure customers have an efficient and enjoyable shopping experience. They also interact directly with customers as they check out items to purchase. To work under a supervisor, Retail Manager, or other team leaders.

EDUCATION AND TRAINING

M.C.A DEGREE

SMVEC COLLEGE, PONDICHERRY UNIVERSITY

City: Puducherry | Country: India

B.C.A Degree

Pondicherry University Community College

City: Puducherry | Country: India

LANGUAGE SKILLS

Mother tongue(s): Tamil

Other language(s): English | Hindi | Malayalam

DIGITAL SKILLS

Microsoft Word / Microsoft Excel / MS OFFICE / Typewriter in English