



Mark Leo C. Eugenio

APPLICANT

Contact



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Electra St. Al Sahiya Bldg. Abu Dhabi City

Trainings & Certifications

Brinks Cebu Inauguration

- Employed at the Cebu Expansion Project, to train new employees

Basics on Supervisory Skills

- For Non-Supervisory Role

BSP Coin Deposit Machine

- (CodM) FLM/SLM

Cencon Decentralization Training

Language

100%

Filipino

87%

English

About Me

A versatile and results-driven professional with extensive experience in diverse roles across the banking, customer service, and technical support industries. Skilled in ATM field maintenance, bank operations, fleet management, and travel planning, with a strong background in providing on-site technical support for banking equipment and troubleshooting. Proven ability to manage cash handling, customer relations, and efficient fleet operations. Strong problem-solving skills with expertise in CCTV monitoring, cash management, and multitasking in fast-paced environments. Previously held positions as a BSP Bank Representative, where I excelled in customer service and operational support, along with hands-on roles in various service and technical capacities. Committed to delivering excellent service, ensuring operational efficiency, and maintaining safety standards across all duties.

Work Experience

Cash in Transit Officer

Brinks Phillipines Inc.

(Formerly G4S Cash Solution Phil Inc.)

January 30, 2014 - June 17, 2024

- Atm Field Technician: Isolate hardware and software error Diebold, NCR, Wincor and Hyosung ATM machine.
- Bank Roving Teller: Replenish cash atm machines, catering cash del and pickup in the banks.
- Trip Planner: Planning of services and trips in cash in transit
- Fleet Management: Monitoring of armored van.
- Formerly BSP Bank Representative
- Cctv Operator: Monitoring of the managements and the trips in the field.
- Cashier: Cash processing, cash balancing, cash count, reports.

Waiter / Cashier

Coffee Project

April 27, 2013 - January 22, 2014

- Provide exceptional customer service by warmly greeting guests, taking accurate orders, and ensuring prompt, friendly service throughout the dining experience.
- Handle transactions efficiently and accurately at the cash register. including processing payments, issuing receipts, and balancing the cash drawer at the end of shifts.
- Assist with café upkeep and cleanliness, including organizing tables, restocking supplies, and maintaining a tidy workspace to uphold brand standards.

Education

STI College

Sta Maria Bulacan

Associate in Computer Technology

2011-2013

Sacred Heart Academy High School

Sta Maria Bulacan

2007-2011

Skills

- Organized and motivated individual with management experience and ability to work independently.
- Prioritizing and organizing workloads to meet deadlines.
Gather and organize data
- Create and maintain filing systems
- Oversee organizational cash flow
- Perform market research
- Brainstorm solutions for client concerns
- Establishes and maintains strong working relationships with the management, staff and external groups.
- Knowledgeable in Microsoft Office such as Microsoft Word, Microsoft Excel and Microsoft PowerPoint.

Reference

Mr. Edmund Villar

Branch Head Operation

Brinks Philippines

0939 912 5087

Mr. Jayson Francisco

Branch Manager (Coffee Project Philippines)

Sta Maria Bulacan

09151665608