Nikhil Sagar

IT ADMINISTRATOR

PROFILE

IT Administrator with 9 years of experience in managing network infrastructure and security as well as managing windows computers, printers and servers mostly in financial industry in U.A.E. I am looking to leverage my experience and knowledge into a suitable role in IT department.

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📍 Deira, Dubai U.A.E

in www.linkedin.com/in/nikhiljsagar

PROFESSIONAL EXPERIENCE

GCC Exchange, Dubai | May 2018 - Nov 2023
IT Administrator

- Managing server configuration, backups, replication and Active Directory. Also handled virtualization like Hyper V and virtualbox.
- Configuring and managing network with using Cisco switch & Meraki AP as well as other routers. Also managed fortigate firewall policies, UTM,HA and VPN.
- Managed network security with Antivirus softwares like Crowdstrike, Cylance Protect and Trend Micro.
- Supporting users by solving PC, network, email or printer issues remotely.
- Configuring ztk Biometric device and CCTV devices like Dahua and Hikvision.

Desert Exchange, Dubai | May 2015 - Apr 2017
IT administrator & Remittance Officer

- Managing server configuration, backups and Active Directory.
- Configuring and managing network with switches and routers. Managed fortigate firewall policies, UTM and VPN.
- Managed network security with Antivirus softwares like Kaspersky and Eset.
- Supporting users by solving PC, network, email or printer issues.
- Handled customers with remittance like western union, Transfast and Instant Cash.

Abulhoul Printing Press, Dubai | Jan 2013 - Dec 2014
IT support & Printing

- Supporting users by solving PC, network, email, printer and server issues.
- Managed Server Active Directory and backups.
- Developing VBA Scripts and crystal reports for the printing software.
- Worked on Internal software by adding new modules that supported production team.
- Printing cheque MICR and Digital Printing.

EDUCATION

Bachelors of Science (IT)
Geetanjali College, Rajkot, Guj - INDIA
Year 2011

KEY SKILLS

Windows PC Troubleshooting

Windows Server
Configuring new server, RAID, Replication and Backup.

Virtualization
Hyper v, VMware and Virtual Box

Networking
Cisco Meraki AP, Router & VLAN

Fortigate Firewall
Setup, Policy, UTM & VPN

Active Directory
Domain, Users, Shared Resources & Group Policy

Security
Patching vulnerability, Crowdstrike, Cylance and Trend Micro.

User Support
Google Workspace, Office 365, Printers & Network Issues.

PERSONAL DETAILS

Date of Birth : 19/02/1990

Nationality : INDIAN

Marital Status: Married

Languages Known: English, Hindi & Gujrati

Visa status : Visit Visa