



# MOUNA ALI AHMED

## POSITION: CASHIER & CUSTOMER SERVICE

### CAREER OBJECTIVE

To obtain a responsible, challenging position and to be able to share, improve and make full use of my knowledge and skills for the growth, betterment and progress of an established organization dynamically.

### WORK EXPERIENCE

**Company** : Company Socomer Sarl- Djibouti  
**Position** : Cashier  
**Duration** : 2 Years

### DUTIES AND RESPONSIBILITIES

- ❖ Manage transactions with customers using cash registers
- ❖ Scan goods and ensure pricing is accurate
- ❖ Collect payments whether in cash or credit
- ❖ Issue receipts, refunds, change or tickets
- ❖ Redeem stamps and coupons
- ❖ Cross-sell products and introduce new ones
- ❖ Resolve customer complaints, guide them and provide relevant information
- ❖ Greet customers when entering or leaving the store
- ❖ Maintain clean and tidy checkout areas
- ❖ Track transactions on balance sheets and report any discrepancies
- ❖ Bag, box or gift-wrap packages
- ❖ Handle merchandise returns and exchanges
- ❖ Welcoming customers, answering their questions, helping them locate items, and providing advice or recommendations.
- ❖ Operating scanners, scales, cash registers, and other electronics.
- ❖ Balancing the cash register and generating reports for credit and debit sales.

### DECLARATION

I hereby confirm that the above-mentioned statements are true and correct to the best of my knowledge and belief.

### CONTACT

**Email:** fatsam1989@gmail.com

**Mobile** : +971585303847

**Address** : Dubai, UAE

### PERSONAL INFORMATION

**Nationality** : DJIBOUTI

**Date of Birth** : 22-07-1993

**Passport No** : 22RF14673

**Visa Status** : Visit Visa

**Gender** : Female

**Marital Status:** Single

**Language** : English, French, Arabic

### SKILLS

- Basic math. You must be good at counting, adding, subtracting, dividing, and multiplying to carry out your job well.
- Patience.
- Paying attention to detail.
- Punctuality.
- Ability to work under pressure.
- Interpersonal communication.
- Efficiency.
- Knowledge of the products.

### EDUCATION

- Master's Degree

### REFERENCE

Available Upon Request