

# CONTACT

- +971 557977341
- Dubai UAE

#### SKILLS

- Project Management
- Sales and Marketing
  Strategies
- Documentation and Compliance
- Public Relations
- Teamwork
- Time Management
- Leadership
- Effective Communication
- Promotional Activities and Event Management
- Critical Thinking
- Graphics Designer

#### LANGUAGES

- English
- Urdu
- Hindi
- Punjabi
- Arabic (Basic)

## REFERENCE

Reference will furnished on demand.

# SAIF ULLAH BHATTI



## **OBJECTIVE**

Motivated and customer-focused professional with a Master's degree in Economics and extensive experience in customer service, compliance regulations, and ensuring smooth financial transactions.. Seeking a dynamic role where I can utilize my skills to provide excellent customer service while adhering to company policies and contributing to organizational growth.



## **WORK EXPERIENCE**

### **Fuzhong Trading LLC, Dubai, UAE**

Purchasing Representative

- Managed procurement processes while maintaining excellent communication with suppliers and stakeholders.
- Developed and maintained relationships to ensure optimal terms and conditions for purchases.

## Capital Retail Hub, Gujranwala Pakistan

Cashier & Sale Associate

- Handled cash transactions with accurate billing and reconciliations.
- · Processed payments, refunds, and exchanges efficiently.
- Assisted customers with product selection and inquiries.

### United Bank Ltd. Gujranwala, Pakistan

**Customer Services Representative** 

- Handled account services, and customer support.
- Promoted banking products and met sales targets.
- Ensured policy compliance and resolved customer issues
- Fostered strong customer relationships, boosting loyalty and retention.
- Led promotional activities, meetings, and road shows to drive sales.



### CERTIFICATION

- · Compliance and Ethics Perfessional.
- Anti Money Laundering & KYC.
- · Basic Branch Banking Essentials.



## **EDUCATION**

#### **MSc. Economics**

International Islamic University. Islamabad

**GPA:** 3.0 / 4.0

#### **Bachelor of Arts**

University of the Punjab