

# Mohammed Aly



Mobile: 0564489394

Address: Abu Dahbi

Email: [moaly12112002@icloud.com](mailto:moaly12112002@icloud.com)

LinkedIn: [www.linkedin.com/in/moham](https://www.linkedin.com/in/moham)

Date of Birth: November 20, 2002

## Your elevator's pitch

Commerce graduate with extensive experience in Sales, Customer Service, and Accounting. Proven ability to manage financial transactions, build strong client relationships, and streamline processes. Fluent in English with practical skills in QuickBooks and ERP systems, ensuring effective solutions for diverse business needs.

## Professional Experience

- "Training experience"

Trainee at Al-Karim Accounting and Tax Office

I trained in accounting tasks within various settings, including commercial companies, contracting firms, industrial establishments, tax accounting, and government and customs transactions.

**Company name:** Maxab Company (one year)

“A company that sells food products to grocery stores through a mobile application.”

### Position title

Sales Representative:

- I target retail stores, introduce my company to them, and persuade them to download the app so they can place orders through it. I focus on Satisfying clients and selling my products, with a goal of 8 orders per day.
- I completed over 250 orders in one month.

**Company name:** NOON in EL Sheikh Zaied city, Giza, Egypt (6 month)

Noon Food is a feature within the Noon app that allows users in the UAE, KSA, and India to conveniently order food directly through the platform.

### Position title

- Customer support is available via chat and voice (UAE)
- provide prompt and efficient assistance
- Assisting customers with their orders to ensure timely delivery, processing refunds for issues, and managing customer frustration.

**Education:** Bachelor's Degree of Commerce — Bani Suif University. Egypt 2024

- Department: Accounting English
- Grade: Very Good

## Courses & Certificates

- (PFA+ Banking business + Excel + Electronic Accounting).

Institution: Future Academy

- Windows 10& MS office 2021  
Institution: ATLANTIS
- Completed a 12-level English Course  
Institution: GF (it documented by Cambridge)
- S.N: 25O320dd3d5 (Grade: Excellent)
- I am skilled in using the ERB system, including tools like QuickBooks

## skills

### Professional

- English: Fluency
- Costumer Care Skills
- Quality Customer Service
- Regulatory Compliance
- Sales Coordination
- Commercial Transactions
- Negotiation Skills, problem solving

### Personal

- Work under Stress
- Easy-going and congenial, with a strong sense of responsibility and good team-spirit