Maaz Sanosi

📞 **Phone**: (+971) 0545177914

📧 **Email:** Maazalsanosi@gmail.com

📍 **Location:** Deira, Dubai, UAE

in **LinkedIn Profile:** linkedin.com/in/maaz-sanosi/

Professional summary:

Dynamic and results-driven IT professional with over 10 years of experience in IT management, network engineering, broadcast systems, and ICT project execution. Proven expertise in leading digital transformation, optimizing IT infrastructure, and ensuring network security across diverse industries, including mining, media, and telecommunications. Adept at managing cross-functional teams, implementing innovative solutions, and delivering projects on time and within scope. Strong technical acumen combined with excellent leadership and problem-solving skills.

Work experience:

IT MANAGER

Exseer Mining - Khartoum, Sudan

January 2022 - Present

- Oversee and manage the company's IT infrastructure across Sudan and Mali, ensuring efficient support and alignment with business objectives.
- Lead IT strategy development and drive digital transformation, focusing on system optimization, network security, and performance.
- Supervise a team of IT professionals, handling recruitment, training, and performance management to enhance team efficiency.
- Manage IT budgets, vendor relationships, and ensure compliance with international standards to mitigate risks and support business continuity.

Senior Broadcast IT Engineer

Khartoum International Channel - Khartoum, Sudan

January 2018 - December 2021

- Monitored and maintained broadcast system stability and performance, resolving service impacts locally and globally.
- Responded to and resolved faults, incidents, and service requests, ensuring security and system integrity in line with service levels.
- Installed and provisioned broadcast systems, including server configuration, equipment setup (KVMs, rack installations), and running cabling.
- Coordinated with global teams, mentored new engineers, and ensured smooth information transfer across shifts for consistent operations.

SENIOR SYSTEMS AND NETWORK ENGINEER

Exseer Mining - Khartoum, Sudan

February 2014 - December 2017

- Led the design, installation, and management of network infrastructure, including LAN/WAN, server systems (VMware, Proxmos, Windows Server, Ubuntu), and databases (SQL, MySQL).
- Managed the integration and performance of ERP, email, IP phone systems, CCTV, and access control systems, ensuring security and efficiency.
- Implemented network security protocols, backup solutions, and disaster recovery plans to protect against data loss and ensure business continuity.
- Installed and maintained VSAT systems at various company locations in coordination with CANAR and SUDASAT, while also directing technical support and developing standard operating procedures for troubleshooting.

ICT Project Engineer

IT Solutions - Doha, Qatar

December 2009 - December 2013

- Managed a team of technicians for ICT projects including Network Infrastructure, Smart Home, CCTV, Access Control, and Telecommunication Systems.
- Conducted site surveys, planned project execution, and ensured on-time, within-scope delivery.
- Provided technical support, training, and prepared detailed project documentation for teams and clients.
- Enhanced project efficiency and customer satisfaction through effective leadership and structured processes.

Technical Support Engineer

Ebtekar Contracting - Khartoum, Sudan

September 2008 - November 2009

- Set up network infrastructure, computer systems, and fingerprint system for multiple branches.
- Managed Active Directory tasks, including user creation and device integration.
- Delivered first and second-line support, troubleshooting remotely via phone and email.
- Installed and configured printers, scanners, email systems, and Microsoft Exchange Server, while monitoring network performance and resolving server issues.

Education:

Technical Diploma in Engineering (Specialization in Computer Engineering)

University of Gezira - Wad Madani, Sudan

2004 – 2007

Languages:

English

Arabic (Native)

Technical Skills:

- Networking: LAN/WAN, VPN, VSAT, TCP/IP, VLAN, Routing & Switching
- Monitoring & Troubleshooting: Wireshark, Zabbix, PRTG.
- Cybersecurity: Palo Alto, Pfsense, Kerio Control, Cisco ISE.
- Backup & Data Protection: RAID, Acronis True Image, Veeam Backup.
- Cloud Management: Microsoft Azure, AWS.
- Email Servers: Kerio Connect, Microsoft Exchange.
- Database Management: SQL Server, MySQL.
- VoIP Systems: Avaya, FreePBX, Kerio Operator.
- Low Voltage Systems: CCTV, Access Control, SMATV.
- Virtualization: VMware vSphere, Proxmos.
- Scripting & Automation: Python, C#.
- Project Management Tools: MS Project, JIRA, Trello
- Technical Support: TeamViewer, Any Desk, Microsoft Remote Desktop, Zendesk.

Soft Skills:

- Leadership & Team Management
- Strategic Planning & Execution
- Problem-Solving & Decision-Making
- Communication & Collaboration
- Time Management & Prioritization
- Adaptability & Continuous Learning
- Vendor & Stakeholder Management
- Mentorship & Training