

Ali Elshazly

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International City Dubai, UAE
Visa status: Employment Visa Dubai, UAE



Career Summary

Organized and detail-oriented Supervisor with 3 years of experience in compliance, cash operations, and customer service. Proven ability to lead teams, ensure regulatory adherence, and optimize transaction efficiency. Skilled in forex transactions, AML policies, and risk management to drive business growth. Adept at training staff and enhancing operational workflows for maximum accuracy and efficiency.

Work experience

Supervisor May 2022 – Present

Redha Al Ansari Exchange LLC UAE



- Expertise in handling high-volume currency transactions, ensuring accuracy, and minimizing financial risks.
- Expertise in handling customer inquiries, resolving disputes, and maintaining high service standards.
- Managing cash flow, ensuring sufficient funds for transactions
- Operations, cash operations, WPS operations, processing all sub products of company, lobby management etc.
- Identify and mitigate financial risks, detect fraudulent activities, and implement security measures
- Preparation of daily reports to the manager
- Strong knowledge of UAE Central Bank regulations, anti-money laundering (AML) policies, CFT and KYC policy.
- Reporting any suspicious customer transaction/activity to the BCO/MLRO
- Retail marketing as and when directed by the superiors.
- Accepting and processing international transfer SWIFT, WU, INSTANT CASH, FASTMONEY

Accountant DECEMBER 2021 – MARCH 2022

Office (Samir Mohamed Fouad), Alexandria, Egypt



- Expertise in preparing financial statements, balance sheets, and income statements while ensuring accuracy and compliance.
- Skilled in analyzing financial data, preparing budgets, and forecasting revenue to support strategic decision-making.

- Knowledge of tax regulations, ensuring compliance, and assisting with internal and external audits.

Professional skill

Regulatory Compliance & AML Policies, Team Leadership & Performance Management, Time Management, Team Collaboration, Communication Skills, Problem-Solving, Organizational Skills, Attention to Detail, Customer Service & Conflict Resolution, Microsoft Office Suite (Excel, Word, Outlook), Adaptability, Knowledge of Compliance, Google Workspace (Docs, Sheets, Calendar)

Education

Bachelor of Accounting Faculty of Commerce 2021

Alexandria University Egypt



Additional Course

1. Programming diploma for beginners.
2. AUEPT course from the Faculty of Arts, Alexandria University.

Language

English

Arabic