



# RAMISH MASIH

Customer service & Cashier

## CONTACT



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Dubai Investment Park, Dubai

UAE

## SKILLS

- - Excellent communication and interpersonal skills
- - Proficient in beauty software and equipment
- - Strong attention to detail and ability to multitask
- - Ability to work in a fast-paced environment.

## LANGUAGE

- English
- Urdu
- Hindi

## ABOUT ME

Results-driven hospitality professional with 2+ years of experience in customer-centric roles. Proven track record of delivering exceptional service, driving customer satisfaction, and accelerating sales growth. Proficient in hospitality software and equipment, with a genuine passion for providing outstanding guest experiences.

## WORK EXPERIENCE

### Cashier and Customer service

2023 – 2025

#### Green Parking Dubai

Respond to customer inquiries and resolve issues  
Provide product information and recommendations  
Handle customer complaint.  
Process transactions and handle cash, credit card, and mobile payments.  
Maintain accuracy and efficiency during checkout process

### Computer Operator

2021 – 2022

#### Usman Composing Center

Monitoring system performance and troubleshooting issues  
Managing data entry, storage, and retrieval  
Running routine maintenance tasks and backups  
Providing technical support and assistance to users  
Maintaining system security and confidentiality

### Computer Operator

2018– 2020

#### Gujjar printing press

Monitoring system performance and troubleshooting issues  
Managing data entry, storage, and retrieval  
Running routine maintenance tasks and backups  
Providing technical support and assistance to users  
Maintaining system security and confidentiality

## EDUCATION

### Bs English (Incomplete)

Gc University Faisalabad

### F.A

Faisalabad Board Pakistan

### Matric

Faisalabad Board Pakistan

## REFERENCES

Available upon Request