



# Mohammad Abu Ghanem

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## Experience:

### Customer services:

- CsMena Dec. 2024 - present
- Extensya Mar. 2023 - May 2024

### Cashier:

- Abu Tafish company Sep. 2020 - Aug 2022
- KRB Grand Stores Sep. 2019 - Apr. 2020
- Majid Al Futtaim Group Mar. 2018 - Aug.2019

## Education:

**Hashemite University** Sep. 2010 - Apr. 2014  
Bachelor in Banking and Financial Sciences

## Training:

- Trainee in Capital Bank of Jordan. Aug. 2014 - Sep 2014

## courses:

- Company Startup Program: Injaz Foundation.
- Planning Skills: Hashemite University.
- Public relations: Business Development Center.
- H.R Development: LOYAC Jordan.

## Skills:

- Good knowledge of principles and processes of customer service.
- Ability to establish and maintain effective customer and coworkers relationships.
- Motivated with high level of communication, and public relations.
- Work well under pressure and meeting deadlines with solve problems .
- Microsoft office and computer skills.