



ASHIN PONNAMBATH

CONTACT

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- Kannur, Kerala, India

SKILLS

- To be flexible and willing to work unsocial hours.
- Excellent communication skills.
- the ability to work well under pressure
- IT skills for dealing with the computerised check-in systems.
- To be able to cope with difficult passengers and remain calm.
- Number skills for calculating excess baggage charges

COMPUTER PROFICIENCY

- MS Office/ Word ★★★★★
- Basic Operation ★★★★★
- Internet & E-Mail ★★★★★

PASSPORT DETAILS

- Passport No : P5869680
- Date Of Issue : 27/01/2017
- Date Of Expiry : 26/01/2027

LANGUAGES KNOWN

- English
- Arabic (Beginner)
- Hindi
- Malayalam

CAREER ABRIDGEMENT

To achieve a challenging position in a professional organization through self - improvement by excelling in all responsibilities with sincere hard work, dedication & commitment. To work towards the development of the organization & grow with it.

KEY SKILLS

- Team Work
- Work Ethic
- Communication
- Leadership Skills
- Organization skills
- Time Management
- Customer Service
- Punctual
- Problem solving & Analytical skills
- Dedication
- Honesty

ACADEMIC QUALIFICATIONS

- BCOM**
UNIVERSITY OF MADRAS 2018
- HIGHER SECONDARY EDUCATION**
IKK GHSS, MAHE, INDIA 2013

PROFESSIONAL QUALIFICATIONS

- Completed one and half year Diploma in Airline Tourism and Hospitality Management (**DATHM**). A Division of Airborne College Of Aviation and Management Studies, Thalassery
- Accounts Executive, GST at Apex India(Yuvakeralam) Education and Charitable Trust Ernakulam

EXPERIENCE

- HALWA AL SULTHAN AL OMANIYA (SALALAH OMAN)** (Currently Working)
SALES EXECUTIVE (BUSINESS STRATEGIC COORDINATOR)
- CELEBI NAS AIRPORT SERVICES INDIA PVT LTD** SEP 2014-AUG 2016
SR. CUSTOMER SERVICE AGENT (VISTARA, TATA, SIA)
- SPICEJET AIRLINE PVT LTD (MUMBAI INTL. AIRPORT)** AUG 2016 - OCT 2018
CUSTOMER SERVICE EXECUTIVE

PERSONAL DOSSIER

- Gender : Male
- Date of Birth : 05/10/1995
- Nationality : Indian
- Marital Status : Single
- Permanent Address : Paremml House, Kunduchira, P.O Ponniam West, Kathirur, Thalassery

DECLARATION

I hereby declare that the above information furnished above is true to the best of my knowledge and I bear the responsibility for correctness of the above mentioned particulars.

ASHIN PONNAMBATH