

# Sarla Devi

Sharjah, Al Nahda  
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## Objective

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Dedicated Grocery store cashier with 5 years of experience in providing exception customer service, meaning transaction, and store operations. Proven ability to handle cash accurately and resolve customer inquiries efficiently.

## Experience

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- Cashier 2020 - 2025  
Grocery store  
Engaged with customers addressing inquiries and providing product information to enhance their shopping experience.  
Accurately processed cash, credit, and check transaction, ensuring a balanced cash drawer at shift end.  
Restocked shelves and organized inventory to maintain store presentation and availability.  
Resolved customer complaints promptly, ensuring and satisfaction and loyalty. Collaborate with team members to assist in various store departments as needed.  
Maintained cleanliness and organization of the checkout area to promote a welcoming environment.  
Trained new cashier on register operations and customer service best practices.

## Education

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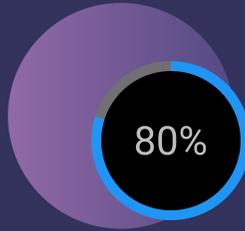
- Middle 2008  
SBS High school  
Grade - A
- Matriculation 2010  
SBS High School  
Grade - A
- Senior Secondary 2012  
SBS High School  
Grade -A
- Bachelor of Arts 2020  
Kurukshetra University Kurukshetra  
Grade - B
- Master of Arts 2022  
Kurukshetra University Kurukshetra  
Grade -A
- Diploma in computer appliances 2021  
Run soft way Academy  
A
- Basic computer, Typing 2015  
The institute of computer training centre  
A

## Skills

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Point of sales systems



Customer Engagement



Transaction Processing

## Achievements & Awards

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- Achieved a 98% customer satisfaction rating through effective service.
- Processed over 1000, transaction weekly with 100 % accuracy.

## Interests

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- Reading Books, Novels
- Public Speaking
- Wildlife conservation
- Motivational Conversation

## Languages

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- Hindi
- English

## Personal Details

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- Date of Birth : 09/01/1995
- Marital Status : Married
- Nationality : Indian
- Religion : Hindu
- Passport : Indian
- Gender : Female
- Place : Haryana

## STRENGTHS

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- Fairness
- Forward Thinking
- Gratitude
- Flexibility
- Wisdom
- Willingness

Saxla Devi

SARLA DEVI

