



HRUDAY RANJAN BISWAL

C A S H I E R

PROFILE

Experienced customer service professional who has worked in many facets of the service industry looking to apply my 12+ years of expertise delivering exceptional customer service and accurate money-handling to an established, customer-centric business like Whole Foods, Retail Shop and Banking

CONTACT

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LANGUAGE

ENGLISH

HINDI

TAMIL

ODIA

POOR SPEAKING ARABIC

SKILLS

- Problem-solving
- Customer Service
- Accountable
- Adaptable
- Cash Handling
- Compassionate
- POS System Communication

EDUCATION

GRADUATION

- Political Science in UTKAL UNIVERSITY BHUBANESWAR, INDIA
2018 - 2021

**POST GRADUATE IN COMPUTER APPLICATION (PGDCA)
INDIAN INSTITUTE OF BANKING AND FINANCE (IIBF)**

WORK EXPERIENCE

STATE BANK OF INDIACSP CASHIER 2017 TO TILL DAY

- Handling Transactions: A bank cashier skillfully processes various financial transactions, including customer deposits, withdrawals, and checks, ensuring each transaction is conducted precisely and accurately for customer satisfaction.
- Developed relationships with clients to increase customer loyalty cross-sell products, and increase profitability.
- Overseeing team responsibilities to process the daily workload and achieve target determined by the Branch Manager.
- Advising customers on mortgage, educational and personal loans.

HOTEL PASTA WORLD CASHIER

June 2014– Sep 2016 SAUDIARABIA RIYADH

- Assisted 50+ daily customers with checkout, answering Outstanding Question.
- Monitored guest waiting list while communicating wait times.

THE KIDZ LAND CASHIER

2011–2014 HYDERBAD, INDIA

- Processed customer transactions accurately and efficiently using a POS system.
- Provided exceptional customer service, resolving inquiries, and addressing concern.