CAMPAIGN MECHANICS.

Draw Eligibility: Anyone sending money through Index Exchange during the promotion period is automatically eligible for the draw using any service (any Banks / MTO's).

Promotion Period - 29/01/2025 — 29/03/2025

- 1. All transactions sent from 12 am, 29th January 2025 will automatically qualify for the draw.
- 2. Closing date for entry will be 11:59 pm UAE TIME on 29th March 2025. After this date, no further entries to the draw will be permitted.

TERMS AND CONDITIONS OF THE SHAN-E-RAMADAN PROMOTIONAL CAMPAIGN

SHAN-E-RAMADAN PROMOTION

- Send money through Index Exchange branches across the UAE for a chance to Win A Home In Back Home Country / Car / Gold / Cash every ten days during the promotion period.
- Promotion Period: 29th January 2025 29th March, 2025
- Raffle Draw Mode: E-raffle draw (Electronic raffle draw)
- E-raffle Draw Eligibility: To enter into the electronic draws, simply 'Send Money' (remittance transactions) from any Index Exchange branches.
- Applicable only for UAE residents with valid Emirates ID.
- All Index Exchange branches in the United Arab Emirates
- The Winning Prizes 25(nos) Win A Home In Back Home Country, Car, Gold, Cash to be won in 60days.
- All corporate and cancelled transactions are excluded from the draws.
- Index Exchange reserves the right to request proof of identity and the original receipt of the winning transaction from the winners, at the time of claiming the prizes.
- All prizes must be claimed before 60 days from the end of the promotion.
- The prize winners will be officially contacted by authorized staff of Index Exchange, using the customer information provided on their transaction receipt.
- Index Exchange strongly advises customers to keep their contact information updated.
- Index Exchange will never ask customers for their personal identification numbers, bank account details, and other important documents or request the winners to pay any charges for claiming the prizes.
- Transactions conducted during the promotion period only will be considered for the raffle draw.
- Index Exchange reserves the right to cancel or amend the terms and conditions in its absolute discretion with / without prior notice, due to unusual / unforeseeable events beyond the Company's reasonable control including, but not limited to, any actual, anticipated or alleged breach of any applicable law or regulation.
- In the event of any dispute regarding the terms and conditions or the conduct, results or any other matter relating to the Promotion, the decision of Index Exchange shall be final and binding and no further correspondence or discussion shall be entered into nor shall be challenged in any court of law.
- Index Exchange will be displaying the promotion content at the branches and front glass area.
- The Company shall not be liable to perform any of its obligations under the promotion campaign where it is unable to do so as a result of circumstances beyond its reasonable control and shall not be liable to compensate the participant in such circumstances.
- Index Exchange will be appointing agents/agencies for the distribution of flyers.
- Index Exchange employees, its direct partners & their immediate relatives are not eligible to participate in the promotion.
- For more details, please visit the Index Exchange website & social media handles

Draw Date for the promotion:

Draw	Draw Branch	Draw Date
1st Draw	Main Street - Al Ain	10th Feb 2025
2nd Draw	Jurf – Ajman	19th Feb 2025
3rd Draw	Sharjah Main -Sharjah	27th Feb 2025
4th Draw	Parco Mall - Abu Dhabi	11th Mar 2025
5th Draw	Satwa - Dubai	20th Mar 2025
6th Draw	Hamdan - Abu Dhabi	30th Mar 2025